QUICK·STEP®

WOOD



MAINTENANCE MATTERS

How to keep your wood looking perfect

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Why use Quick-Step *maintenance* products?

1.
Cleaning your floor with Quick-Step maintenance products is easy and efficient.

2.
Protect your floor's beautiful original character. With Quick-Step maintenance products you avoid build-up: dirt and unhygienic residues are removed at a glance.

3.
You safeguard your floor's guarantee by using Quick-Step maintenance products!

4.
The products are specifically developed for and tested on Quick-Step wood floors, so you can be sure you are giving your floor the right maintenance.

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i *Quick-Step lacquered wood floors have a sealed surface thanks to the Wood for Life technology which prevents moisture staining the joints and dirt of accumulating in the structure of your floor. This makes it very hygienic and easy to clean!*

For Quick-Step oiled wood floors, the Wood for Life technology seals the edges. The joints of your wood are protected from moisture and dirt, avoiding discoloration of the joints.



THE QUICK-STEP MAINTENANCE PRODUCT RANGE



Cleaning product 1 L or 2.5 L
QSCLEANING1000
QSCLEANING2500

This cleaning product was specifically developed for Quick-Step floors. It cleans the surface thoroughly and safeguards its original appearance, maximising that ‘new floor’ experience.



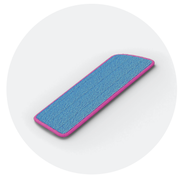
Cleaning kit
QSSPRAYKIT

The cleaning kit consists of a mop holder with a refillable water tank and handy lever to easily moisten and mop your floor. Also included: a washable microfibre mop and 1 L of Quick-Step Cleaning product. Now you can clean your floor swiftly and sustainably!



Oil care
QSWOILCARE1000

This product protects and maintains your oiled wood floor, preventing it from drying out and looking dull. It’s the perfect solution to restore your floor to its original beauty. Apply with a damp cloth every 4 cleaning sessions.



Cleaning mop
QSSPRAYMOP

A sturdy microfibre mop, machine washable up to 60 °C. This mop is compatible with the Quick-Step Cleaning kit.



Repair kit
QSREPAIR

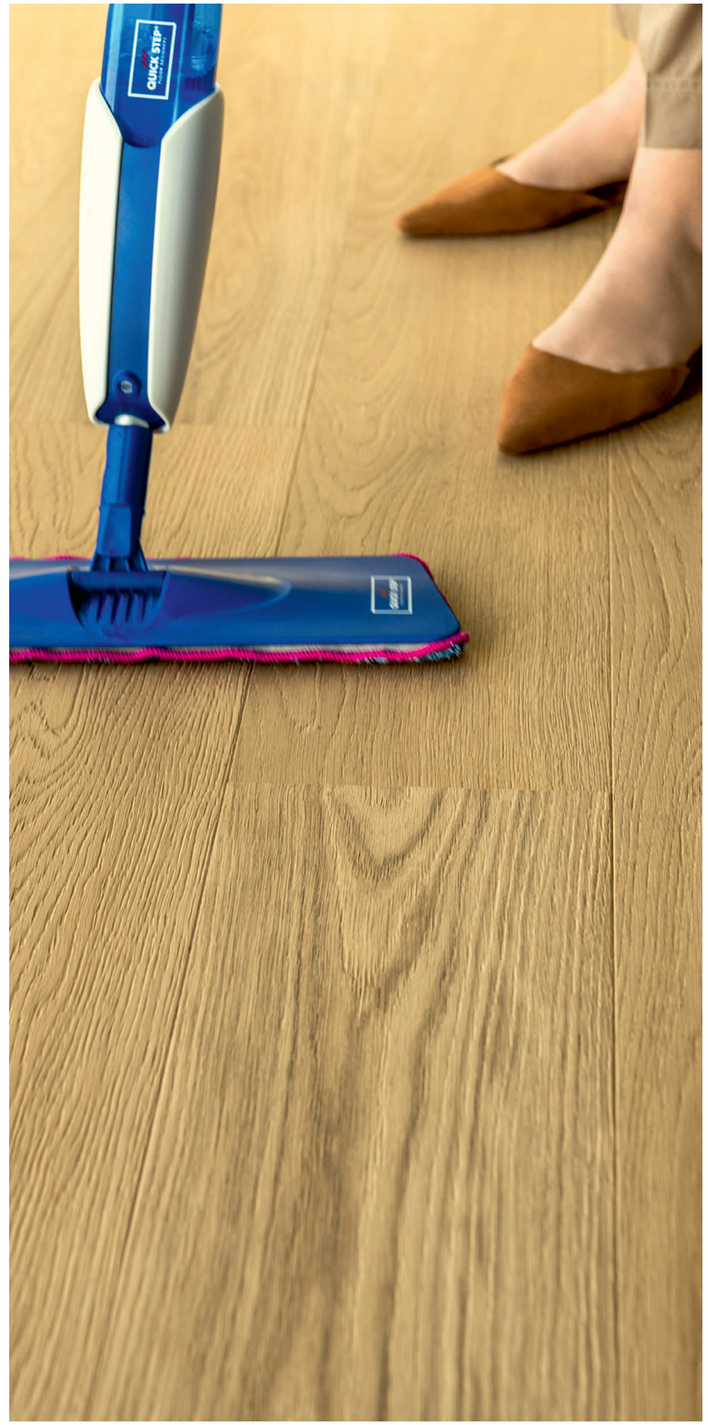
Easily repair light damage and match the original colour of your floor with this kit. For detailed step-by-step instructions, visit quickstep.com.



Maintenance oil 1 L
QSWMAINTOILN / QSWMAINTOILW

Transparent/white oil that protects the matt finish of your oiled wood floor and repairs minor damage. Use once a year (or more depending on the wear of your floor). Average usage: 1 L for 75 m². Consult your dealer to pick the right maintenance oil for your floor.

Quick-Step cleaning products are available at your local dealer or online at quick-step.com.



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That magic moment

The first clean after installation

When you buy a Quick-Step floor, everything has been taken care of. No extra finishing layers or protection required! However, once you've finished the installation, you might want to get rid of the dust and enjoy your brand-new floor in all its glory.





The first thorough cleaning after laying your floor:

1.
Remove all coarse dirt with a soft broom and a dustpan.

2.
Vacuum your floor thoroughly or mop it with a dry Quick-Step microfibre cloth. Make sure your vacuum cleaner is equipped with soft wheels and a special wood brush.

3.
Get rid of any stubborn dirt as indicated in the dirt removal guide on page 7.

4.
Clean your floor with a slightly damp Quick-Step Cleaning mop as described on the next page.

5.
Start enjoying your squeaky clean, brand new floor.



The Quick-Step wood *beauty* routine

Cleaning instructions: oiled Quick-Step wood

Weekly cleaning: dry
For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp
Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

1.
Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special wood brush.

2.
Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill a bucket with clean water for rinsing out your mop.

3.
Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.

4.
Every 4 cleaning sessions, let the floor dry well and then repeat the same process but add 8-10 ml of Quick-Step Oil Care to the bottle of your kit instead of the cleaning product.

Once a year: maintenance oil

1.
Clean your floor as you normally would when slightly damp cleaning (see left).

2.
Make sure your floor is completely dry, dust-free and that there are no stains.

3.
Stir the Quick-Step Maintenance oil well before using it. Apply in a thin, even layer with a brush or cloth. 1 L should cover about 75 m^2 of wood flooring.

4.
Let it soak in for a few minutes. After that, spread the oil with a polisher or wipe the surface with a clean, lint-free cloth. Be careful: the cloth will be highly inflammable after applying the oil with it. Put it in a bucket of water afterwards to avoid fire hazard.

5.
It's important not to walk on your floor for the next 24 hours.

Cleaning instructions: lacquered Quick-Step wood

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

1.
Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special wood brush.

2.
Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill a bucket with clean water for rinsing out your mop.

3.
Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.



Quick-Step parquet floors with HydroSeal technology and 10 years wet warranty (Cascada) are our water-resistant floors. This offers the best possible protection against water, but do make sure you remove any water within 24 hours!

Monthly cleaning: for water-resistant Quick-Step parquet floors

1.
Vacuum or mop your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.

2.
Fill the bottle of your Quick-Step Cleaning kit with water and a small amount (+/- 3 ml) of Quick-Step Cleaning product. Fill another bucket with clean water for rinsing out your mop.

3.
Start mopping. Rinse your mop in the bucket containing clean water and mop again. Let your floor airdry.

Steam cleaner approved!

You can also use a steam cleaner on Quick-Step Parquet floors with 10 years wet warranty, if you use an appropriate cloth that covers the steam openings to avoid direct contact with your floor. The cloth makes sure heat and steam are evenly distributed, avoiding condensation on the floor. Be sure to always use it at low power. Clean in the direction of the length of the planks and don't hold the device too long on the same spot. Check the steam cleaner manufacturer's instructions for detailed info. For all other Quick-Step parquet floors the use of a steam cleaner is not allowed.

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No stain too strong

Quick-Step's dirt removal guide

Muddy footprints, a spill or a nasty cut, sometimes life happens and your wood floor gets the marks to prove it. But don't panic: you can usually fix it! However, different types of stains will require a different approach. That's why we've compiled this handy guide for you.



TYPE OF DIRT	HOW TO REMOVE STAINS?
Local staining	Apply Quick-Step Cleaning product to the stain. Leave for a couple of minutes to soak into the stain. Use a clean cloth*, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Remove stains as fast as possible with a moist cloth*. Use Quick-Step Cleaning product thinned in lukewarm water.
Rubber marks	Wipe off with a dry cloth*, then use Quick-Step Cleaning product if required. If you have an oiled wood floor and the marks have really penetrated, you may need to sand and oil the floor to get rid of them.
Bodily fluids (blood, urine ...)	Remove with a moist cloth* as fast as possible. If the stain has dried: firmly rub with a dry cloth* or one that has been slightly moistened with Quick-Step Cleaning product. If you have an oiled wood floor and the marks have really penetrated, you may need to sand and oil the floor to get rid of them.
Nail polish, shoe polish, lipstick, tar, etc.	Remove as fast as possible with a dry cloth* or one that is slightly moistened with Quick-Step Cleaning product. If necessary: use methylated spirits, acetone, or household solvent. Test on a small area first.
Candle wax and chewing gum	Leave to harden, then gently scrape off.
Dull-looking floor	Use Quick-Step Cleaning product as described on page 5-6. Use Quick-Step Oil Care on your oiled wood floor.
Greasy residue	To remove this film, work in smaller areas at a time (10 - 15 m^2) and moisten the surface with a damp mop. Put concentrated Quick-Step Cleaning product in a spray bottle and spray 4-5 times per square meter on the damp area. Wait for 1 minute and wipe off the floor with a damp cloth*. Then dry the floor off with a dry mop. If necessary, repeat these steps until the dirt or greasy film has been removed. Always wipe dry afterwards.
Small scratches	For oiled wood floors, you can remove minor scratches with Maintenance oil.
Gouges or deep scratches	Use the Quick-Step Repair kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair. Check our website quickstep.com for the colour combination matrix and the repair kit instructions.

** We advise to use a white cotton cloth.*

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Tips & Tricks

1.
Sand, stones, furniture … **there are a lot of ways to scratch your floor. Make sure you take some precautionary measures:** lift your furniture instead of dragging it, place felt pads under them, use office chairs with soft wheels and a suitable desk mat, make sure your vacuum cleaner is equipped with soft wheels and a special wood brush.

2.
Install a doormat in rooms that are accessed from outdoors, to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly.

3.
We advise you to **choose products that are recommended by Quick-Step:** they are designed to be perfectly compatible with our Quick-Step wood floors.

4.
Never use natural soap detergents. They will leave a sticky film on the surface which will collect dust and dirt that will be difficult to remove. The same for cleaning agents containing abrasive particles, these can matt down the surface of your floor.

5.
Always **follow the instructions on your maintenance products.** Using too much cleaning product can lead to a greasy residue on top of your floor.

6.
An obvious one: always remove spilled liquids from your floor immediately.

7.
Do not use impregnated disposable cloths. These often contain oily products that attract dust and may stain your floor.

8.
Mop your planks or tiles lengthwise to avoid drying streaks.

For more useful tips, visit quickstep.com.

QUICK·STEP®
FLOOR DESIGNERS

The use of accessories other than the Quick-Step accessories might cause damage to your Quick-Step floor. In such case, the guarantee provided by Quick-Step will be void. We therefore advise that you use only Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floor panels. Quick-Step is a quality product produced by Unilin bv, division flooring, Belgium.

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